

## Our Success Measures

**Report to:** Board

**Date:** 30 September 2016

**Report by:** Rami Okasha, Executive Director of Strategy and Improvement

**Report No:** B-20-2016

**Agenda Item:** 13

### **PURPOSE OF REPORT**

To advise the Board that is necessary to discuss our success measures, following the Board and Executive Team input.

### **RECOMMENDATIONS**

That the Board:

1. Considers and comments on the current proposed set of Key Performance Indicators (KPIs) and Monitoring Measures (MMs).

**Version Control and Consultation Recording Form**

Version	Consultation	Manager	Brief Description of Changes	Date
	Senior Management	ET SMT		Apr 16 Jul 16 Aug 16
	Staff involvement	Short life group		Jan – Mar 16
	Corporate and Customer Services Directorate			
	Committee Consultation (where appropriate)	Board Audit Committee		June 16
	Partnership Forum Consultation (where appropriate)			
<b>Equality Impact Assessment</b>				
Confirm that Involvement and Equalities Team have been informed			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
EIA Carried Out			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
If yes, please attach the accompanying EIA and appendix and briefly outline the equality and diversity implications of this policy.				
If no, you are confirming that this report has been classified as an operational report and not a new policy or change to an existing policy (guidance, practice or procedure)			Name: R Okasha Position: Executive Director of Strategy and Improvement	
Authorised by Director	Name: R Okasha		Date: 29 August 2016	

## **1.0 INTRODUCTION**

The attached Appendix presents a version of the paper on proposed KPIs submitted to the Board in June 2016, with subsequent annotations and changes from Board members and the Executive Team.

The Board is asked to discuss this revised framework for reporting on our success. The Board will be asked to formally agree the framework on 30 September 2016.

The first quarterly report using the new performance measures would be presented to the Board at the December 2016 meeting.

## **2.0 RESOURCE IMPLICATIONS**

The new measures will be developed using existing budgets.

## **3.0 BENEFITS FOR PEOPLE WHO USE SERVICES AND THEIR CARERS**

A revised reporting framework will support public transparency about our work, impact and performance.

## **4.0 CONCLUSION**

The Board is asked to consider the contents of the Appendix.

## **LIST OF APPENDICES**

**Appendix 1** - Possible new success reporting measures for 2016/17

Version: 4.0	Status: <i>Final</i>	Date: 29/08/2016
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